

FAQ

The answers to the frequently asked questions will be without liability!

1. *Can I lose my money? How safe is my money?*

- Leveraged products are generally associated with very high risk.
- It could even happen under circumstances that more money will be lost, as there is on the trading account and a subsequent payment obligation.

2. *Am I at any time withdraw my money? Can I get it any time?*

- Since the rates fluctuate, it is not possible at any time to get out with a profit.
- However, you can get off at any time.
- It makes more sense you would only use money that you will not need in the coming years.

3. *When can I cancel? Is there a temporal binding?*

- A termination of this agreement is not intended, as there is no automatic renewal.
- A refund of already paid license fees and / or other costs shall be excluded in any case.
- You can always stop the from us rented Expert Advisor by calling your broker.

4. *How does it work? How does the software work?*

- The robot works with proven trading strategies.
- It buys and sells currency pairs directly with the asset of your trading account.
- Gains or losses are immediately after closing the positions minus expenses.

5. *What is an Expert Advisor ?*

- An Expert Advisor (EA) controls the MetaTrader4 (MT4) .
- The MT4 is a fully automated trading system , that offers your broker .
- A complete , fully automated trading system (EA + MT4) is called robot .
- The Expert Advisor and Metatrader 4 will be installed and enabled on a virtual server in a data center with your selected parameters.
- We provide the complete service available , so you have nothing to worry about .
- Of course, you have full control and can watch all data of your trading account.
- You will see the gains and losses and the current value of your trading account.

6. *What is a leverage?*

- The robot trades in currency pairs. A deposit (= margin) is only paid.
- If the robot uses a leverage of 1:100, then that means, with a margin of € 10 = 0.01 Lot → € 1,000 will be moved (bought or sold).
- If the price will develop against the planned direction, then it would be possible in less than one daily fluctuation to lose the entire capital.
- Therefore shall not be used all the capital, but shall be held as a safety reserve for greater price fluctuations.

7. *Where and how do I create my account?*

- http://www.forexrobosoft.com/?page_id=9

8. *What strategies are available to me? What are the differences?*

- The Expert Advisor "ForexRoboSoft" uses a variety of proven strategies simultaneously.
- This can not be selected individually.
- But you can set your risk and your chances of winning by the amount of your capital you set.

9. *What does it cost? Fees / taxes / etc.?*

- Our license fee shall be 5% of trading capital in your account. This fee must be paid in advance for each 365 days.
- The fees for the trades are offset any position immediately every time you close. There are no future expenses.
- Your gains must be declared according to your residence or company seat and spin taxable.
- Please contact that for your tax advisor!

10. *Contact? Is there a contact / consultant / hotline?*

- There is no contact, consultants nor hotline.
- There is no advice.

11. *What is the minimum / maximum deposit?*

- Minimum deposit = € 30,000.
- There is no maximum deposit. Also hundreds of billions of euros could be put up in the EUR / USD market.